

Digging Safely Starts With a Call or Click



It's the law to dial 811, to notify the local One Call Center, before any digging begins. The specifics about when to call, what happens during and afterwards, however, vary by state.

The directory here is a guide to finding that information, including state program names; the websites containing applicable laws and rules, responsibilities, and One Call services and procedures; and the number of days (minimum or minimum/maximum range) of advance notice required. Information is based on the Common Ground Alliances directory at call811.com.

As an alternate to calling 811, the directory details how to access and learn about each state's Web-Portal ticket entry program from its website. These online systems provide an option for giving notice of pending digging activity – instead of calling 811 – and enable excavators/contractors to search, view and update locate requests.

One Call also covers Canada, but cannot be reached by dialing 811. Please note the actual phone number listed for those states.

This directory is presented for informational purposes only; One Call Center information and laws are subject to change. Note that "business days" excludes weekends and holidays.

ALABAMA

Alabama 811
al811.com
WebPortal: "Excavators" on home page, then "KorExcavator"
Advance Notice: 2 business days

ALASKA

Alaska Digline
akonecall.com
WebPortal: "E-Ticket" on top menu of home page
Advance Notice: 2 business days; 10 business days for remote locations

ARIZONA

Arizona 811
arizona811.com
WebPortal: "E-Stake" on top menu of home page
Advance Notice: 2 business days

ARKANSAS

Arkansas 811
arkonecall.com
WebPortal: "Excavators" on top menu of home page, then "eTicket"
Advance Notice: 2-10 business days

CALIFORNIA

Advance Notice: 2 business days-14 calendar days

(North & Central)
Underground Service Alert North
usanorth811.org
WebPortal: "Excavators" on home page, then "Get a Ticket," "E-Tickets"

(South)
DigAlert
digalert.org
WebPortal: "Get Started" to see information about "DigAlert Express," "Update Express"

COLORADO

Colorado 811
colorado811.org
WebPortal: Select "Online Services" on top menu of home page, then "Ticket Express"
Advance Notice: 2 business days



CONNECTICUT

Call Before You Dig
cbyd.com
WebPortal: "E-Ticket" login/register on home page
Advance Notice: 2 business days

DELAWARE

Miss Utility of Delmarva
missutilitydelmarva.com
WebPortal: "Excavator-Submit an Internet Ticket" on home page, then "Eastern Shore Maryland & Delaware" on ITIC home page
Advance Notice: 2-10 business days

DISTRICT OF COLUMBIA

Miss Utility
missutility.net
WebPortal: "ITIC" ("Western Shore Maryland & Washington, DC") on home page
Advance Notice: 2 business days

FLORIDA

Sunshine 811
sunshine811.com
WebPortal: "ITE" under "IRTH" on top menu, or "Excavator ITE," of home page
Advance Notice: 2 business days (10 days if digging under water)

GEORGIA

Georgia 811, Utilities Protection Center
georgia811.com
WebPortal: "myGA811.com" in "Action Center" or "Georgia 811 EDEN PRIS

Mobile App", of home page
Advance Notice: 2 business days

HAWAII

Hawaii Utility Notification Center
callbeforeyoudig.org/hawaii
WebPortal: "Contractors" box below "ITIC Locate Requests" of home page
Advance Notice: 5 business days

IDAHO

Advance Notice: 2-10 business days
Dig Line Inc.
digline.com
WebPortal: "Submit a Locate Request" under laptop photo, or "Request a Locate" under "Excavators" in top menu, of home page

Password Inc. (Bonner, Boundary, Benawah, Kootenai & Shoshone Counties)
passwordinc.com
WebPortal: "Send a Dig Ticket" in top menu of home page

ILLINOIS

Advance Notice: 2 business days
811 Chicago
cityofchicago.org/city/en/depts/cdot/support_info/excavator_responsibilities.html
WebPortal: N/A

JULIE (Outside City Limits)
illinois1call.com
WebPortal: "Excavators" or "E-Request" on home page

INDIANA

Indiana 811
indiana811.org
WebPortal: "811Now.com" under "Excavators" in top menu of home page
Advance Notice: 2 business days

IOWA

Iowa One Call
iowaonecall.com
WebPortal: "Contractors" from top menu of home page, then "Enter Locate Requests Online"
Advance Notice: 2 business days

KANSAS

Kansas One Call System
kansasoncall.com
WebPortal: "2. Excavators" on home page, then "ITIC Program"
Advance Notice: 2 business days

KENTUCKY

Kentucky 811
kentucky811.org
WebPortal: "Web & Design Ticket Entry Info-Read More" under "Professional Excavators" on home page
Advance Notice: 2 business days

LOUISIANA

Louisiana One Call
laonecall.com
WebPortal: "Contractors Click Here" on home page
Advance Notice: 2 business days

MAINE

Dig Safe System
digsafe.com
WebPortal: "Quick-Ticket" on top menu of home page
Advance Notice: 3 business days-30 calendar days

MARYLAND

District One Call
missutility.net
WebPortal: "Eastern Shore Maryland & Delaware" or "Western Shore Maryland & Washington, DC" under "ITIC" on home page
Advance Notice: 2 business days

MASSACHUSETTS

Dig Safe System
digsafe.com
WebPortal: "Quick-Ticket" on top

menu of home page
Advance Notice: 3 business days – 30 calendar days

MICHIGAN

Miss Dig System
missdig.org
WebPortal: "Excavators" on home page
Advance Notice: 3 business days

MINNESOTA

Gopher State One Call
gopherstateonecall.org
WebPortal: "Ticketing" on top menu, or "Submit & Manage Tickets" under "My Ticket," of home page
Advance Notice: 2 business days

MISSISSIPPI

Mississippi 811
ms1call.org
WebPortal: "Submit a Locate Request" on home page
Advance Notice: 2 business days

MISSOURI

Missouri One Call System
mo1call.com
WebPortal: "Place a Locate Request" on home page
Advance Notice: 3 days

MONTANA

Montan One Call
montana811.org
WebPortal: "Pros or Repeat Users-Online Locate Request" (brown box) on home page
Advance Notice: 2 business days

NEBRASKA

Nebraska 811
ne1call.com
WebPortal: "Excavator" on home page
Advance Notice: 2-10 business days

NEVADA

Underground Service Alert (USA) North
usanorth811.org
WebPortal: "Excavators" on home page, then "Submit Ticket" under "E-Tickets" or "811 Express" (for single address request)
Advance Notice: 2 business days-28 calendar days

NEW HAMPSHIRE

Dig Safe System
digsafe.com
WebPortal: "Quick-Ticket" on top menu of home page
Advance Notice: 3 business days-30 calendar days

NEW JERSEY

New Jersey One Call
nj1-call.org
WebPortal: "ITIC" on top menu of home page
Advance Notice: 3-10 business days

NEW MEXICO

NM 811
nm811.org
WebPortal: "Web Portal" on home page
Advance Notice: 2 business days

NEW YORK

Advance Notice: 2 business days
New York 811 (New York City & Long Island)
newyork-811.com
WebPortal: "ITIC Users Enter your Ticket, 24/7" on home page

Dig Safely New York (excluding NYC & Long Island)
digsafelynewyork.com
WebPortal: "Get Started" under "Excavators" on home page

NORTH CAROLINA

North Carolina 811
nc811.org
WebPortal: "Remote Ticket Entry" under "Apps & Tools" on top menu of home page
Advance Notice: 3 business days

NORTH DAKOTA

North Dakota One Call
ndonecall.com
WebPortal: "Excavators ITIC" on home page
Advance Notice: 2 business days

OHIO

Ohio Utilities Protection Service
oups.org
WebPortal: "Web Services/i-dig" under "Resources & Events" on top menu of home page
Advance Notice: 2-10 business days

OKLAHOMA

Oklahoma One Call System
Okie811.org
WebPortal: "Locate Request" on home page
Advance Notice: 2-10 business days

OREGON

Utility Notification Center
digsafelyoregon.com
WebPortal: "Professional Excavators-Online Locate Request" on home page
Advance Notice: 2-10 business days

PENNSYLVANIA

Pennsylvania One Call System
pa1call.org
WebPortal: "Tools for Creating & Viewing Projects & Tickets" under "Products & Services" in top menu of home page
Advance Notice: 3-10 business days

RHODE ISLAND

Dig Safe System
digsafe.com
WebPortal: "Quick-Ticket" on top menu of home page
Advance Notice: 3 business days-30 calendar days

SOUTH CAROLINA

South Carolina 811
sc811.com
WebPortal: "Portal/Submit a Ticket" on home page
Advance Notice: 3 business days

SOUTH DAKOTA

South Dakota 811
sdonecall.com
WebPortal: "South Dakota 811 Web Portal" (link) in text on home page
Advance Notice: 2 business days

TENNESSEE

Tennessee 811
tnonecall.com
WebPortal: "Submit locate requests, online, with the E-Ticket web portal" near bottom, or "E-Ticket" under "Quick Links" in top menu, of home page
Advance Notice: 3-10 business days



TEXAS

Advance Notice: 2 business days
Texas 811
texas811.org
WebPortal: "Login/Register" on top menu of home page

Lone Star 811
lonestar811.com
WebPortal: "Contractor ITIC" on home page

UTAH

Blue Stakes of Utah
bluestakes.org
WebPortal: "Locate Requests" on top menu of home page
Advance Notice: 2 business days

VERMONT

Dig Safe System
8-1-1; (888) 344-7233
digsafe.com
WebPortal: "Quick-Ticket" on top menu of home page
Advance Notice: 2 business days-30 calendar days

VIRGINIA

Virginia 811
va811.com
WebPortal: "Tickets" on home page
Advance Notice: 2-30 business days

WASHINGTON

Washington Utility Resource Center
callbeforeyoudig.org/Washington
WebPortal: "Contractors" under "ITIC Locate Requests" on home page
Advance Notice: 2-10 business days

WEST VIRGINIA

West Virginia 811
wv811.com
WebPortal: "Excavators" under "Portals" on top menu of home page
Advance Notice: 2-10 business days

WISCONSIN

Diggers Hotline
diggershotline.com
WebPortal: "File a Request" on home page
Advance Notice: 3 business days

WYOMING

One Call of Wyoming
onecallofwyoming.com
WebPortal: "Web Ticket Form" on home page
Advance Notice: 2-14 business days

CANADA

Please note that the number shown, not 811, must be used to notify the One Call Center by phone.

ALBERTA

Alberta One Call Corporation
(800) 242-3447
albertaonecall.com
WebPortal: "Submit a Locate Request" on home page
Advance Notice: 2 business days

BRITISH COLUMBIA

BC One Call
(800) 474-6886
bconeall.bc.ca
WebPortal: "Click Before You Dig" on home page
Advance Notice: 3 business days

MANITOBA

Information not made available to call811.com

ONTARIO

Ontario One Call
(800) 400-2255 (single-ticket and emergency requests only)
on1call.com
WebPortal: "Submit Request Online" on home page
Advance Notice: 5 business days

QUEBEC

Info Excavation
(800) 663-9228
info-ex.com
WebPortal: "Placing a Locate Request" on home page
Advance Notice: 3 business days

SASKATCHEWAN

Sask 1st Call
(866) 828-4888
sask1stcall.com
WebPortal: "Request Online" on home page
Advance Notice: 2 business days